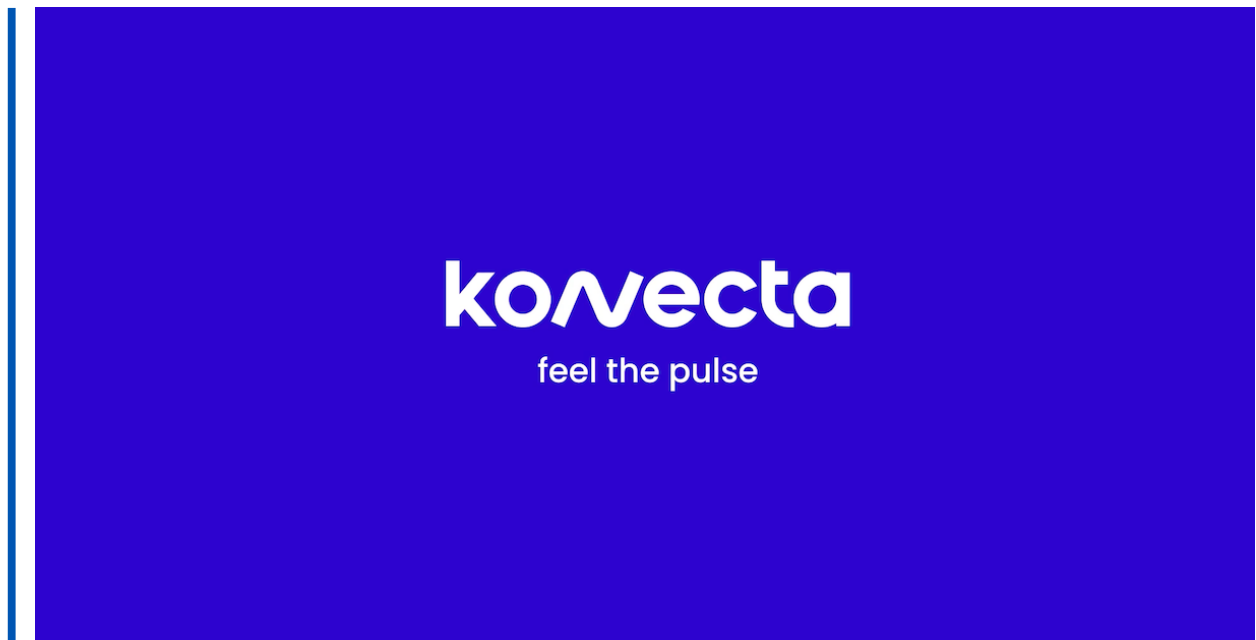


Konecta announces forbearance agreement with majority of its SFA lenders as it works to strengthen its capital structure

October 30, 2026



Madrid, October 30, 2026 - Konecta (the “Company”) today announces that it has entered into a forbearance agreement with the majority of lenders under its Senior Facilities Agreement (“SFA”). This allows the Company to continue executing its transformation plan while it pursues constructive discussions with its key stakeholders regarding its capital structure.

The forbearance reflects the collaborative nature of discussions between the Company, its shareholders and its lender group. The objective is to recapitalise the Company, strengthen its financial profile, and provide greater capacity to invest in the business and accelerate its transformation.

Disclaimer

This press release is for information purposes only. Some of the statements it contains relate to the plans, expectations or objectives of Grupo Konectanet, S.L. and reflect its views as of the date of publication. As with any forward-looking statement, they are subject to factors and uncertainties that could cause actual developments to differ from those anticipated.

About Konecta

Konecta is a leading innovative global service provider in customer management business process and digital outsourcing, with 109,000 passionate employees working in 40 languages across 4 continents and 28 countries. Focusing on the unique needs and opportunities of each industry, Konecta offers a full range of end-to-end customer management solutions – including acquisition, retention, customer service, technical support, and collection – all based on a sustainable business model. These services are built on a portfolio of world-class expertise covering customer experience and process management, digital solutions and cutting-edge technologies. Headquartered in Madrid, Konecta delivers global revenues of €2 billion with more than 500 clients, covering some of the biggest names in telecoms, energy, banking, mobility, retail, and e-commerce.

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