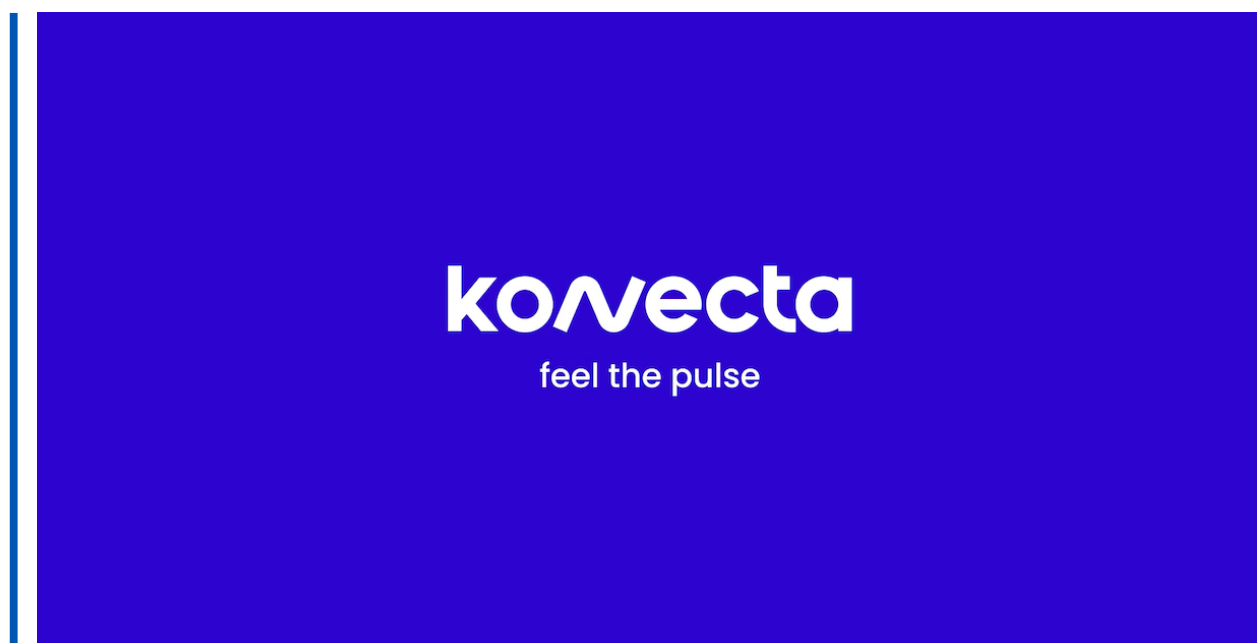


Konecta provides update on constructive discussions with its stakeholders on strengthening its capital structure

October 26, 2026



Madrid, October 26, 2026 - Konecta (the “Company”) today confirms that it is engaged in constructive discussions with key stakeholders, including its shareholders and the majority of lenders under its Senior Facilities Agreement (“SFA”), regarding its capital structure. The Company’s objective is to recapitalise the Group and to strengthen its financial profile and liquidity in order to deliver on its business plan. These discussions are progressing and are founded on the Company’s transformational business plan.

Having already taken significant steps in its transformation into an AI digital-led business, Konecta believes the business plan provides a strong platform to consolidate that transformation.

Nourdine Bihmane, Chief Executive Officer of Konecta, commented: “Konecta has strong foundations: a global client base that has trusted us for an average of 20 years, a Digital business growing at nearly 30% a year, a pipeline at a record €2.5bn, and a transformation programme that is delivering. We are engaged in discussions with our shareholders and the majority of lenders, which are moving in the right direction, and we are focused on strengthening the capital structure to match that momentum. I want to thank them for their engagement, and my team and I remain fully focused on executing our plan.”

The Company will provide further updates as appropriate.

Disclaimer

This press release is for information purposes only. Some of the statements it contains relate to the plans, expectations or objectives of Grupo Konectanet, S.L. and reflect its views as of the date of publication. As with any forward-looking statement, they are subject to factors and uncertainties that could cause actual developments to differ from those anticipated.

About Konecta

Koneccta is a leading innovative global service provider in customer management business process and digital outsourcing, with 109,000 passionate employees working

in 40 languages across 4 continents and 28 countries. Focusing on the unique needs and opportunities of each industry, Konecta offers a full range of end-to-end customer management solutions – including acquisition, retention, customer service, technical support, and collection – all based on a sustainable business model. These services are built on a portfolio of world-class expertise covering customer experience and process management, digital solutions and cutting-edge technologies. Headquartered in Madrid, Konecta delivers global revenues of €2 billion with more than 500 clients, covering some of the biggest names in telecoms, energy, banking, mobility, retail, and e-commerce.

Media contacts

Press & Media enquiries

corporate@konecta.com



Konecta provides update on constructive discussions with its stakeholders on strengthening its capital structure