



CERTIFICATE OF REGISTRATION

The management system of Client Registration Number: **2023/3403 Ref: A/3**

KONECTA ITALIA S.P.A.

sede legale in – head office: VIA SEBASTIANO CABOTO 1 – 20094 CORSICO (MI) – ITALY

ed unità operative in – branch offices:

vedi Allegato 1 al presente certificato / See Appendix 1 to this certificate

has been assessed and certified as meeting the requirements of

ISO/IEC 27001:2022

Reference within the SOA also draws on controls derived from

ISO/IEC 27017:2015

ISO/IEC 27018:2019

This certificate is valid for the activities specified below:

PROGETTAZIONE, SVILUPPO E GESTIONE DI SOLUZIONI INFORMATICHE PER LA DEMATERIALIZZAZIONE DEI DOCUMENTI CARTACEI E PER LA CONSERVAZIONE ELETTRONICA SOSTITUTIVA DEI DOCUMENTI, GESTIONE DATA CENTER (BACK UP SERVICE), EROGAZIONE DI SERVIZI APPLICATION MANAGEMENT, SYSTEM FACILITY, NETWORK MANAGEMENT E SERVICE DESK, INCIDENT E PROBLEM MANAGEMENT, MANUTENZIONE SISTEMI E PRODOTTI PER CORPORATE, PMI E PA, FORNITURA DI HW E SW. PROCESSO DI REINGEGNERIZZAZIONE E DI INFORMATIZZAZIONE DI PROCESSI OPERATIVI DI BUSINESS.

PROGETTAZIONE, SVILUPPO E MANUTENZIONE DI SOLUZIONI INFORMATICHE, PER LA PUBBLICA AMMINISTRAZIONE E PER I PRIVATI, EROGATI ANCHE IN MODALITA' CLOUD (SAAS E PAAS) CON L'APPLICAZIONE DEI CONTROLLI PREVISTI DALLE LINEE GUIDA ISO/IEC 27017:2015 E ISO/IEC 27018:2019 CON INFRASTRUTTURA PROPRIA E/O DI TERZI. PROGETTAZIONE E GESTIONE IN OUTSOURCING DI SERVIZI DI CONTACT CENTER INBOUND, OUTBOUND, HELP DESK INBOUND (SERVIZI DI FRONT END) E SERVIZI DI BACK OFFICE.

DESIGN, DEVELOPMENT AND MANAGEMENT OF IT SOLUTIONS FOR THE DEMATERIALIZATION OF PAPER DOCUMENTS AND LEGALLY COMPLIANT ARCHIVING; DATA CENTER MANAGEMENT (BACK UP SERVICE), PROVISION OF APPLICATION MANAGEMENT, SYSTEM FACILITY, NETWORK MANAGEMENT AND SERVICE DESK, INCIDENT AND PROBLEM MANAGEMENT SERVICES. SYSTEMS AND PRODUCTS MAINTENANCE FOR CORPORATE, SME AND PA, SUPPLY OF HW AND SW. PROCESS OF RE-ENGINEERING AND COMPUTERIZATION OF BUSINESS OPERATIONAL PROCESSES. DESIGN, DEVELOPMENT AND MAINTENANCE OF IT SOLUTIONS, FOR PUBLIC ADMINISTRATION AND PRIVATE INDIVIDUALS, ALSO PROVIDED IN CLOUD MODE (SAAS AND PAAS) WITH THE APPLICATION OF THE CONTROLS REQUIRED BY THE ISO/IEC 27017:2015 AND ISO/IEC 27018:2019 GUIDELINES WITH OWN AND/OR THIRD PARTY INFRASTRUCTURE. DESIGN AND OUTSOURCING MANAGEMENT OF CONTACT CENTER INBOUND, OUTBOUND, HELP DESK INBOUND SERVICES (FRONT END SERVICES) AND BACK OFFICE SERVICES. (EA 33 - 35)

Certification to the standard is made under the Statement of Applicability (version REV.5 of 05/03/2023) and Certification Europe has adjudged that the exclusions under this Statement do not compromise the integrity of the ISMS.

Certification of Registration remains the property of Certification Europe Ltd.

The validity of this Certificate is maintained on the condition that the Management System is assessed through an on-going surveillance programme and continues to adequately meet the requirements of the standard.

This is in accordance with the Statement of Applicability **REV.5 of 05/03/2023**

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



Valid from:

Initial certification: 02 December 2022

Latest issue: 10 October 2024

Expiry date: 01 December 2028

Recertification Before: 01 December 2028

Subject to annual assessments.

Authorised by

Mike Tims

Chief Executive Officer

amtivo.ie

Certified issued Amtivo (Ireland) Limited

Certification is conditional on maintaining the required performance standards throughout the certified period of registration.

Amtivo (Ireland) Limited, Block 20A, Beckett Way, Parkwest Business Park, Dublin 12, D12 P8R2.



Appendix 1 to Certificate No. 2023/3403
KONECTA ITALIA S.P.A.

1. VIA SEBASTIANO CABOTO, 1 - 20094 CORSICO (MI) - ITALY
2. VIA LEARCO GUERRA, SNC - 14100 ASTI (AT) - ITALY
3. CONTRADA LA MARCHESA - SS 271 - KM 8700 - 70020 BITRITTO (BA) - ITALY
4. VIALE DEI GIORNALISTI, 46 - 09123 CAGLIARI (CA) - ITALY
5. VIA JERVIS, 77 - 10015 IVREA (TO) - ITALY
6. VIA FONTEVIVO, 25 - 19125 LA SPEZIA (SP) - ITALY
7. VIA GINO DE SANTIS, SNC - 73100 LECCE (LE) - ITALY
8. VIA DE MURA, SNC (COMPLESSO AGAVE) - 73100 LECCE (LE) - LOTTO 1 - ITALY
9. VIA DE MURA, SNC (COMPLESSO AGAVE) - 73100 LECCE (LE) - LOTTO 2 - ITALY
10. S.P. 336 - KM 20.600, SNC - 81025 MARCIANISE (CE) - ITALY
11. CONTRADA CODA DI VOLPE, 5 - 87036 RENDE (CS) - ITALY
12. VIA GIULIO VINCENZO BONA, 120 - 00155 ROMA (RM) - ITALY
13. VIALE UMBERTO I, 42 - 07100 SASSARI (SS) - ITALY
14. VIA LUCCHESI, 84 - 50019 SESTO FIORENTINO (FI) - ITALY
15. VIA DELLE INDUSTRIE, 41 - 73042 CASARANO (LE) - ITALY
16. VIA DEI LIUTAI (SS) EX S.S. 125 LOCALITÀ POLTU QUADU - 07026 OLBIA (OT) - ITALY
17. PIAZZALE GIROLAMO LI CAUSI, 2 - 90146 PALERMO (PA) - ITALY
18. BORGO MARCO DELL'ARPA, 8/B (SQUARE BUSINESS CENTER) - 43121 PARMA (PR) - ITALY
19. VIA DELLA TRANSUMANZA, 5/E - 74123 TARANTO (TA) - ITALY
20. CONTRADA CAMPO, VIA DELLE BETULLE 9/13 - 88040 SETTINGIANO (CZ) - ITALY
21. VIA SELVA GROSSA 24 - 61010 TAVULLIA (PU) - ITALY
22. VIA ALDO BARTOCCI, 1 - 05100 TERNI (TR) - ITALY
23. STRADA DEL DROSSO, 25 - 10149 TORINO (TO) - ITALY
24. VIA MILANO, 3/C - 34132 TRIESTE (TS) - ITALY
25. VIA ENRICO FERMI, 13/A - 37135 VERONA (VR) - ITALY
26. VIA FIRENZE, 144/3 INTERNO H E INTERNO I - 57121 LIVORNO (LI) - ITALY
27. VIA DEI PINI SNC - 95033 BIANCAVILLA (CT) - ITALY
28. VIA MARTIRI DELLE FOIBE 6 - 29016 CORTEMAGGIORE (PC) - ITALY
29. VIA TAVIANI, 170 - 19125 LA SPEZIA (SP) - ITALY
30. VIA URBANO RELI, 18, 16149 GENOVA (GE) - ITALY
31. VIA VITTORIO EMANUELE 424 - 95047 PATERNÒ (CT) - ITALY
32. KONECTA PAYCARE S.R.L. - VIA DELLE NAZIONI UNITE, 32 - 53035 MONTERIGGIONI (SI) - ITALY
33. KONECTA PAYCARE S.R.L. - VIA LUCCHESI, 84/C - 50019 SESTO FIORENTINO (FI) - ITALY
34. KONECTA PAYCARE S.R.L. - VIA SAVELLI 102 - 35129 PADOVA (PD) - ITALY
35. KONECTA INSURECOM S.R.L. - STRADA DEL DROSSO, 25 - 10149 TORINO (TO) - ITALY
36. KONECTA INSURECOM S.R.L. - VIA ENRICO FERMI, 13/A - 37135 VERONA (VR) - ITALY
37. KONECTA INSURECOM S.R.L. - 10 VIA DE MURA, SNC (COMPLESSO AGAVE) - 73100 LECCE (LE) - ITALY
38. S.C. COMDATA SERVICE SRL - VIA GEORGE COSBUC, 11-118, 800114 - GALATI - ROMANIA
39. S.C. COMDATA SERVICE SRL - STRADA STEFAN CEL MARE 36-40, 900676 - COSTANTA ROMANIA
40. S.C. COMDATA SERVICE SRL - BULEVARDUL IULIU MANIU 7, Q6 - 061344 - BUCARESTI ROMANIA
41. S.C. COMDATA SERVICE SRL - STRADA TRANSILVANIEI 1, 120189 - BAZAU - ROMANIA
42. S.C. COMDATA SERVICE SRL - SF DUMITRU 8, 200880 CRAIOVA - ROMANIA
43. COMDATA ALBANIA SH.P.K. - RRUGA JANOS HUNYADI 20 TIRANÉ - ALBANIA
44. COMDATA ALBANIA SH.P.K. - STRADA PERLATI REXHEPI 24 TIRANÉ - ALBANIA

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